

BigCommerce / Sweetwater Logistics Integration Guide

Before Sweetwater Logistics can automatically pull orders from your BigCommerce store you will need to enable access to your stores Application Programming Interface (API). Sweetwater Logistics will require the creation of a new integration user.

Integration User

To create the required integration user

1. From Bigcommerce, click on Setup & Tools>Legacy API Accounts
2. Click on Create a Legacy API Account
3. Enter a username for the new user account. We suggest using YOUR COMPANY NAME@sweetwaterlogistics.com as the username. The API Path and Token are already filled for you. You can click on Generate New Token to revoke access if required in future.
4. Click on Save. The API user is created on Bigcommerce.
5. Send to steve@sweetwaterlogistics.com the username you chose and API Token that was produced.

Status

Once the connection has been established between Sweetwater Logistics and Bigcommerce, Sweetwater Logistics will process all orders that are in the "Awaiting Fulfillment" status. Once the order has been sent to the warehouse, Sweetwater Logistics will update the status to "Awaiting Shipment". When the order is shipped, the status is changed to "Shipped".

Inventory tracking

To enable Sweetwater Logistics to track the status of a given product, a configuration in Bigcommerce is required.

To enable inventory tracking in Bigcommerce

1. From the **Edit a Product** screen, click on **Inventory**.
2. Click on track inventory for this product.
3. Click on **Save**.

Sweetwater Logistics will now be able to communicate inventory status information to your Bigcommerce store.

Modify a SKU for an existing product

1. Login to your store's administration panel.
2. Click **Products > View Products** from the main navigation menu.
3. Select the desired product from the *View Products* screen by clicking on the *Product Name* link.
4. In the field *Product Code/SKU* input the products SKU.
5. This Product Code/SKU must match the SKU code in the Sweetwater Logistics Warehouse Management System.

Modify a SKU for Product Options

If a product has multiple options that must be selected upon checkout, for example Color or Size, each option must have a unique SKU. Use the following guide to define SKU's for product options.

To create product options

1. Login to your store's administration panel.
2. Click **Products > View Products** from the main navigation menu.
3. Select the desired product from the *View Products* screen by clicking on the *Product Name* link.
4. Click on **Options**
5. Scroll down and select the previously established setup options set. eg. Colors
6. Click on SKU's
7. Click on Create a SKU, or generate SKUs.
8. If clicking on generate SKUs, you can select the product attribute that you would like to be used to generate the product SKUs. eg. Colors
9. Click on Generate. The product SKU(s) is generated for the options
10. These SKU's must either match with the SKU tables in the Sweetwater Warehouse Management System (WMS) or we need to define them as an alias for a SKU that is in the Sweetwater Logistics WMS.