WooCommerce / Sweetwater Logistics Integration Guide

Before Sweetwater Logistics can automatically pull orders from your WooCommerce store you will need to enable access to your stores Application Programming Interface (API). Sweetwater Logistics will require the creation of a new integration user.

Integration User

To create the required integration user

1. From the WP Administrative Dashboard, click on **Users.**
2. Click on **Add User.**
3. Provide username and password.
     1. We suggest using : yourcompanyname@sweetwaterlogistics.com for username
     2. We suggest using :Visibility2016XXX(you pick the last 3)
4. Provide the administrative role under **Role.**
5. Click on **Add New User.**
6. Send to steve@sweetwaterlogistics.com the username and password you chose.

A shipment tracking extension is required to enable Sweetwater Logistics to populate tracking numbers for WooCommerce orders.

To setup the shipment tracking extension:

1. Navigate to the WooCommerce site.
2. Click on **Extensions**
3. Search for the shipping methods extension **"Shipment Tracking"**
4. Purchase the required license
5. The extension is populated as part of the WooCommerce plugins.

After the extension is installed, Woo Commerce orders will have a new tab in WooCommerce called Shipment Tracking. Sweetwater Logistics will populate tracking numbers under this tab as they become available.

Status

Once the connection between Sweetwater Logistics and Woo is established, Sweetwater Logistics will import all orders with status "Processing." Sweetwater Logistics does not send an acknowledgement status update back to Woo, and the order will retain the "Processing" status

until the order has been shipped. Sweetwater Logistics will send a tracking number to Woo when the order is shipped, and will update the status to "Complete."